Community Safety - Social Media Analysis

The communications team have supported the promotion of several campaigns via our social media channels and e-newsletters. We've re-shared/retweeted several posts from other organisations such as Hampshire Constabulary and support services to build greater awareness.

SOCIAL MEDIA:

Campaigns including national trending hashtags, images and tags to other organisations have performed the best. When we give it the 'WCC' angle it gives messaging a more personal touch and engages residents more – great for local residents.

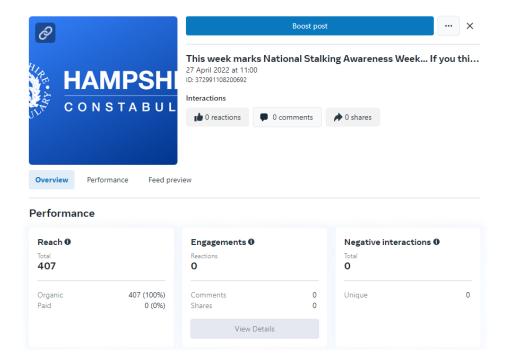
Engagement with Facebook and Twitter posts varies but in general impressions on Twitter are greater than views of Facebook in most cases. This could be due to our larger following on this platform, or the demographic of a slightly younger audience.

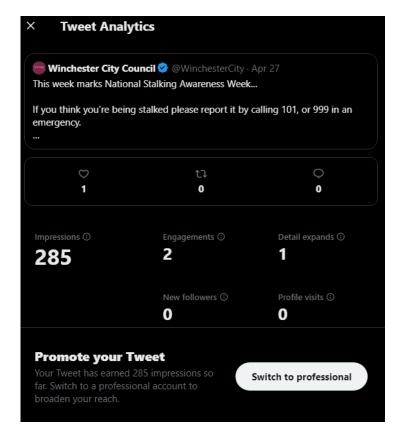
There has been ongoing collaboration between Hampshire Domestic Abuse Partnership and the city council in terms of the development of future domestic abuse awareness raising campaigns.

Campaigns we've supported/promoted and their engagement:

National Stalking Awareness Week

National stalking awareness week which runs annually in April raises awareness of what stalking is and signposts to sources of support which links with the CSPs High harm crime and quality of life priorities.



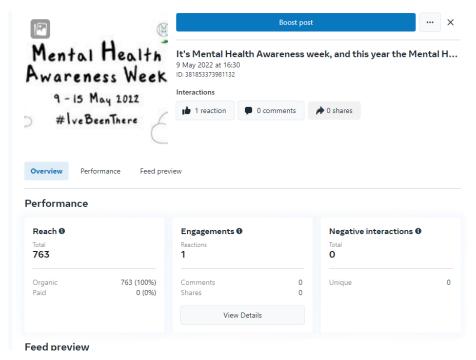


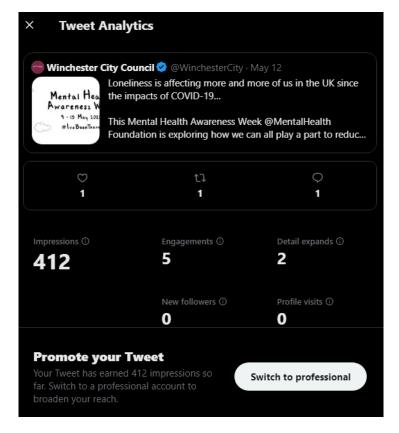
• Facebook: 407 total reach; 0 engagements;

• Twitter: 285 impressions; 2 engagements

Mental Health Awareness Week

Mental health awareness week runs annually in May and raises awareness of mental health and links to the quality of life priority for the CSP

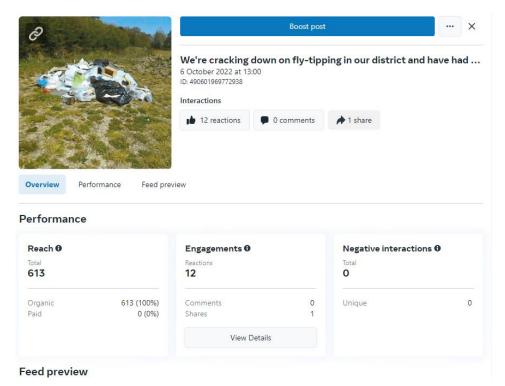


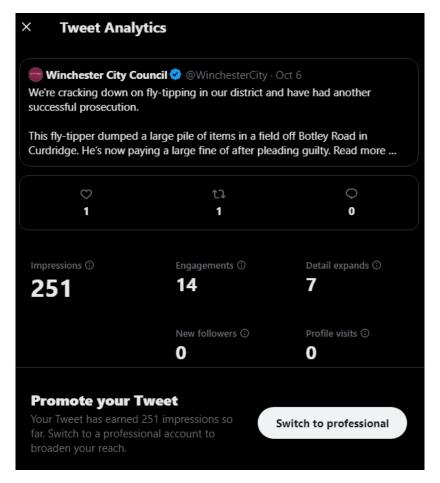


Facebook: 763 total reach; 1 engagement
Twitter: 412 impressions; 5 engagements

Fly Tipping

Regular updates are provided via social media channels on successful prosecutions which links to the CSP's quality of life priority.



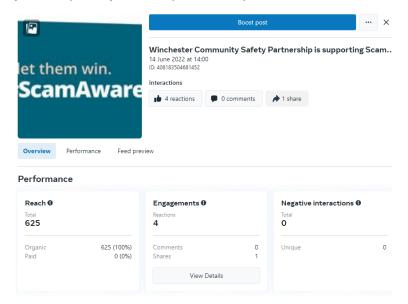


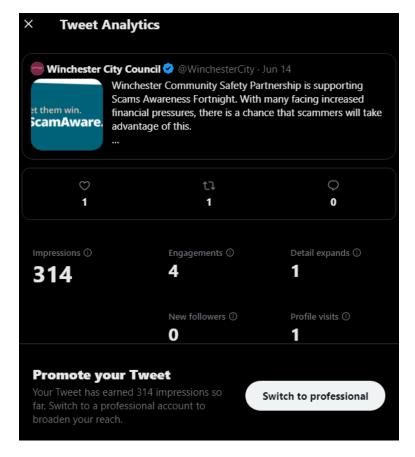
Facebook: 613 total reach; 12 engagements

Twitter: 251 impressions; 14 engagements

Scams

There are a number of scam/fraud related campaigns which run annually and these are promoted via social media channels. One of these is scam awareness fortnight which highlights different scams and signposts to support. These types of campaigns link to the quality of life priority for the partnership.



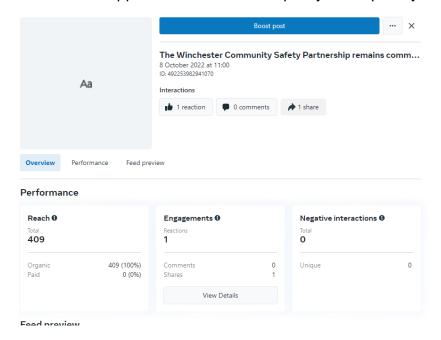


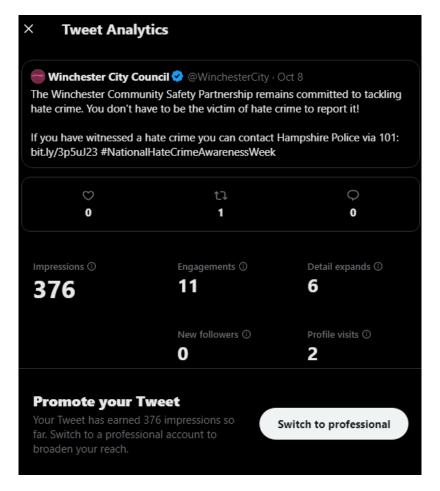
Facebook: 625 total reach; 4 engagements

• Twitter: 314 impressions; 4 engagements

Hate Crime

National Hate Crime Awareness week raises awareness of the definition of hate crime and signposts members of the public to further information on how to report incidents and sources of support. This links to the quality of life priority.





Facebook: 409 total reach; 1 engagements
Twitter: 376 impressions; 11 engagements